

**Title:**

Scoping reviews: the PAGER framework for improving the quality of reporting

**Authors:**

Caroline Bradbury-Jones

Helen Aveyard

Oliver Rudolf Herber

Louise Isham

Julie Taylor

Lisa O'Malley

**Abstract:**

Literature reviews generally analyse and synthesis the evidence (or lack thereof) in a particular topic area and they are an increasingly popular form of scholarly activity. The scoping review is a popular literature review approach that has been adopted across the social and health sciences over the last fifteen years. With this upsurge in use, differences of opinion about how to analyse and report scoping reviews has also grown. Drawing on work carrying out a scoping review on oral health and child maltreatment, we put forward a structured approach to analysis and reporting of such reviews: the PAGER (Patterns, Advances, Gaps, Evidence for practice and Research recommendations) framework. In this article, we reflect on the strengths and limitations of the framework, drawing on examples, laying out the methodological processes, and making suggestions as to how it might improve reporting. The article makes a contribution to efforts that seek to improve the reporting and utility of scoping reviews in health and social research.

## 1 Introduction

2 The purpose of a literature review is to analyse and synthesise work that has been  
3 undertaken in a particular area and to identify what we know and do not know about the  
4 question being asked. A literature review generally involves identifying one or more  
5 questions which are then answered using a comprehensive and systematic approach.  
6 Literature reviews are frequently undertaken in health and social research and the  
7 emergence of the Campbell Collaboration (which produces systematic reviews and other  
8 forms of evidence synthesis), is testament to this (see  
9 <https://www.campbellcollaboration.org/>). Given the vast amount of published research on  
10 most topics, a literature review is a practical response to managing this volume of  
11 publications, presenting a summary and analysis so that the reader does not have to access  
12 and read each individual research report. Instead, these are collated and synthesised into  
13 one review. There are different types of literature reviews, each with a distinct purpose. For  
14 example, the purpose of a Cochrane systematic review with meta-analysis is to determine  
15 the effectiveness of an intervention or treatment (Higgins & Green 2019). The systematic  
16 review's specific methodology is such that robust conclusions can be drawn regarding what  
17 is and is not known (Denyer & Tranfield 2009). The purpose of a meta-ethnography is to  
18 interpret qualitative research which focuses on a single issue (Noblet & Hare 1988), while  
19 the purpose of a realist review is to determine what works, how and in what circumstances  
20 (Wong et al 2012).

21 In an early analysis of the proliferation of review methods, Grant and Booth (2009) identified  
22 fourteen different 'types' of reviews. We have already referred to some of them, but  
23 additionally the range of review types include for example, the mapping review, literature (or  
24 narrative) review and the scoping review. Definitional clarity around the use, method and  
25 outcome of many reviews continues, despite efforts to present best practice around when  
26 and how, specific review methods are most appropriate (Munn et al 2018). The most useful  
27 distinctions are those that draw attention to the different purpose and aims of reviews, since

28 these are likely to aid researchers in identifying the most appropriate review to undertake.  
29 Overall, there are multiple review types, each with its own purpose and techniques. This  
30 article is concerned with one, prominent type of literature review: the scoping review . Later  
31 in the article we focus on the development of a new framework for analysing and reporting of  
32 scoping reviews. It is known as the PAGER (Patterns, Advances, Gaps, Evidence for  
33 practice and Research recommendations) framework. To date we have published a number  
34 of scoping reviews, which have culminated in the development of the PAGER framework.  
35 We use these as examples in this article so that others can use the framework too. Before  
36 focusing on the specifics of the PAGER framework, we provide an overview of scoping  
37 reviews.

### 38 Scoping reviews

39 Scoping reviews are distinctive from many other forms of review - and systematic reviews in  
40 particular - by virtue of the breadth of literature they can include and, consequently, the  
41 range of methods they might include and the analysis they undertake (see for example  
42 Pham et al 2014). At the same time, scoping reviews offer a more systematised and  
43 transparent method to identify and analyse all the relevant literature than narrative reviews  
44 where the selection and analysis of literature is often less systematic and comprehensive  
45 (Grant & Booth, 2009). To this extent, we might position scoping reviews in the centre of a  
46 continuum of review methods that offers opportunities for researchers to map, describe and  
47 analyse a wider body of literature than a systematic review might attempt whilst following a  
48 method more rigorous than traditional narrative literature reviews generally achieve.  
49 However, the flexibility offered by scoping reviews leaves it open to criticism that it lacks the  
50 kind of rigour in reporting guidelines that are provided for authors of systematic reviews. The  
51 Preferred Reporting Items for Systematic Reviews and Meta Analysis (PRISMA) is a 27-item  
52 checklist of reporting requirements that give authors, reviewers and commissioners of  
53 research a standard benchmark for assessing systematic reviews. An extension to PRISMA  
54 was introduced in 2018 for scoping reviews that contains 20 essential reporting items

55 including data charting, data items, and synthesis of results (items 10, 11 and 13  
56 respectively) (Tricco et al 2018). Whilst the PRISMA extension for scoping reviews offers a  
57 framework for methodological issues to be described, it falls short of offering any consistent  
58 approach to the specifics of charting and synthesis – an omission the PAGER framework  
59 seeks to address.

60 Scoping reviews have been used extensively in health research for some time (Tricco et al  
61 2016). Their use in the wider social sciences has been less prolific, although it is possible to  
62 find examples in social care research (O'Malley and Croucher, 2005; Ryan et al 2021);  
63 housing (O'Malley and Croucher, 2005a); education (O'Flaherty and Phillips 2015); and  
64 comparative research (Hamadeh et al 2021). The reasons for this variance across  
65 disciplines is unclear, although it is possible that a lack of methodological and definitional  
66 clarity is partly to blame. It is certainly the case that the main methodological advances in  
67 scoping reviews has been generated from within the health research community (Tricco et al  
68 21018; Levac et al 2010; Davis et al 2009; Anderson 2008). This is despite the obvious  
69 benefits such an approach offers a social science academic community. For example,  
70 scoping reviews are particularly good at synthesising studies and information from different  
71 methodologies and disciplines, and they are well suited to exploring areas where a temporal  
72 and critical understanding of knowledge development is valuable.

73

74 In general terms, scoping reviews can be conceived as a method of reviewing research  
75 evidence for specific reasons: to examine the extent and reach of research activity in a  
76 particular field; as a pre-cursor to a full systematic review; to summarise and disseminate  
77 research findings (particularly for non-academic audiences) and to identify gaps in the  
78 evidence base. The most widely used framework for scoping reviews describes an iterative  
79 process across six core stages:

80

81 1. Identification of research questions

- 82 2. Identification of relevant studies
- 83 3. Study selection
- 84 4. Charting the data
- 85 5. Collating, summarising and reporting results
- 86 6. An optional final step to consult with stakeholders regarding findings

87

88 Wide-ranging research questions are recommended (stage 1) that can be refined if  
89 necessary once relevant studies have been identified across a broad range of sources  
90 encompassing academic and grey literature (stage 2). Study selection (stage 3) is facilitated  
91 through the use of relevant and justifiable 'inclusion' and 'exclusion' criteria that can be  
92 developed and informed as familiarity with the literature increases. It is recommended that a  
93 descriptive-analytic approach to charting the data (stage 4) is used to ensure that issues of  
94 context and process can be captured, understood and explained. Data are then collated,  
95 summarised and reported (stage 5) with the intention of providing a thematic narrative report  
96 of findings that also includes a numerical analysis of the overall extent and distribution of  
97 studies. An optional final step (stage 6) involves consultation with stakeholders regarding the  
98 review findings.

99 It is important to recognise that the choice of themes in reporting is open to researcher bias  
100 and stop short in recommending any specific method for analysing findings, beyond a call  
101 for "clarity in reporting strategy". However, this is often hard to achieve in practice (Levac et  
102 al 2010) and many reports are unclear about the analytic approach taken. Additionally, many  
103 scoping review articles fall short of laying out the profile of the included literature, the  
104 inherent gaps within it, and how the review findings can resonate with and inform future  
105 direction for both practice and research. The value of this current article therefore, lies in its  
106 attempts to address such problems with the state of reporting scoping reviews.

107

108

109 **Background**

110

111 A framework for reporting scoping reviews

112

113 The PAGER framework was initially conceived as part of a scoping review study on the oral  
114 health needs of children who had experienced abuse and neglect , carried out by three of  
115 the authors of this article. We briefly set out the context of this initial study and the iterative  
116 process that led to the development of the PAGER framework.

117

118 *Study context*

119

120 Over the past decade, there has been increasing recognition across the global dentistry  
121 community that the profession can (and should) play a greater role in identifying and  
122 responding to child (and adult) protection and welfare issues (Harris & Whittington, 2010).  
123 Concomitantly, there has been a rapid upsurge in publications, practice guidance and  
124 professional discussion articles about the intersection between child protection and oral  
125 health. As a group of practitioner-academics working across dentistry, nursing and social  
126 work, we considered it timely to carry out a review of this emerging work, mapping patterns  
127 and gaps in the growing empirical and practice-orientated literature. We anticipated drawing  
128 on an interdisciplinary literature that would likely encompass a range of methodological  
129 approaches in terms of study design. Thus, a scoping review was an appropriate way of  
130 beginning to map and critically engage with the diverse research landscape . We also  
131 wanted to ensure that the review spoke to the needs of practitioners working at the interface  
132 of child welfare and oral health. Scoping reviews are particularly well suited to exploring a  
133 wide-ranging body of literature with the purpose of addressing a specific, often practice-  
134 orientated research question (Levac, Colquhoun, & O'Brien, 2010; .

135

136 *Developing the PAGER framework*

137

138 At the stage of synthesising our initial findings, we were struck by the seemingly uneven  
139 nature of the research landscape. For example, the proliferation of studies about dentists'  
140 self-reported skills and worries in dealing with child protection issues, compared to the  
141 paucity of studies exploring allied professionals' (e.g. nurses and social workers) skills and  
142 confidence responding to child oral health concerns. This raised questions about what was  
143 driving and inhibiting research and practice innovation across the different fields. These  
144 observations highlighted the need to report the review findings in a clear and accessible way  
145 to different professional audiences, amongst whom knowledge of this issue may vary  
146 considerably. With this in mind, we started to create reflective memos for each of the  
147 principal thematic findings, identifying where there were significant bodies of knowledge or  
148 innovation (particularly over the past five years), as well as gaps and limitations in  
149 understanding. It soon became evident that the implications of these 'Patterns', 'Advances'  
150 and 'Gaps' was likely to differ for people in research and practice-orientated roles and we  
151 started to create linked memos, entitled 'implications for practice' and 'implications for  
152 research'. The separating out of research and practice implications seemed a little crude;  
153 however, we reasoned, these summaries were intended as an aid to, rather than substitute  
154 for, more detailed engagement with the study data and narrative analysis. To assist with the  
155 development of a simple acronym, these titles were later amended to 'Evidence for practice'  
156 and 'Research recommendations'. From this point, the draft outline of the PAGER framework  
157 was traced.

158

159 The matrix proved to be a valuable orientating point for discussions amongst the research  
160 team about the study's key findings and how they 'translated' into messages for and across  
161 different audiences. It helped us to work through the implications of our findings in a  
162 methodical way, without losing sight of the wider thematic context and purpose of the review.  
163 In the latter stages of the study, we presented the PAGER framework to the study  
164 stakeholder group, which included representatives from various practice disciplines. This

165 proved a helpful exercise and sparked interesting conversations that in turn sharpened our  
166 key study messages. Thus, although the PAGER framework was used initially as a reflective  
167 tool amongst the study team, it became invaluable for analysing and reporting the review  
168 findings to a wider audience. Such was its use, that we published it as part of that original  
169 review (see Table 1). We will use this as a reference point to explain the framework in the  
170 discussion that follows.

171

172 [Table 1 here: at back]

173

174 The PAGER framework offers the opportunity to address weaknesses in scoping study  
175 method, by providing a consistent approach to the analysing and reporting of review  
176 findings. Previous studies have similarly sought to clarify and enhance stages of the original  
177 framework (see Levac et al 2010), arguing that greater clarity and consistency around the  
178 analysis stage of scoping studies could improve the method overall. However, it is fair to say  
179 that there remains a lack of clarity or consistency around how scoping study findings might  
180 be reported in ways that enhance methodological rigour. The PAGER framework goes some  
181 way to overcome these challenges.

## 182 **Critical discussion of the PAGER framework**

183 The aim of this article is to describe and critique a framework that some of the author team  
184 have developed in previous scoping reviews. It is an attempt to lay out the methodological  
185 processes associated with the framework and to explore how it might be used to improve the  
186 reporting of scoping review findings in health and social research. Although published the  
187 first framework for scoping reviews in 2005, this type of literature review is still relatively new  
188 (Peters et al. 2015). To further advance the field of scoping review methodology, several  
189 articles have been published to date on the guidance for the reporting of scoping reviews.  
190 For example, the guidance by Peters et al. (2015) states that – depending upon the objective



191 or focus of the review – extracted results may be classified under main conceptual  
192 categories such as ‘key findings’ and ‘gaps in the research’ based on a logical and  
193 descriptive summary of the results (‘charting the results’). Depending on the gaps in  
194 knowledge identified from the results, authors may then deduce clear and specific  
195 recommendations for future research or the future conduct of systematic reviews needed in  
196 the area. Finally, contingent on the aim of the scoping review, recommendations for practice  
197 may or may not be developed. A comprehensive scoping review on the conduct and  
198 reporting of scoping reviews by Tricco et al. (2016) found that among the 494 reviews  
199 included, 85% identified evidence gaps, 84% future research opportunities, 69% strengths  
200 and limitations and 54% implications for policy or practice. Noteworthy, none of the reviews  
201 identified guidelines for reporting scoping reviews. Finally, pertaining to the reporting of  
202 results another scoping review of scoping reviews found that out of 344 reviews included,  
203 77% identified gaps in research, 77% recommended topics or questions for future research,  
204 18% policy implications or recommendations for policy or practice, 19% recommended a  
205 systematic review to be conducted and only 3% provided information to inform design or  
206 scope of future research (Pham et al. 2014).

207 The scrutiny of available guidance for the reporting of scoping reviews as well as scoping  
208 reviews of scoping reviews has provided clear evidence of inconsistent approaches of  
209 reporting scoping review findings. The above described examples have demonstrated the  
210 absence of standardised instructions on how to classify the findings. Our observations echo  
211 the commentary on clarity in definition, methods and reporting of scoping reviews by  
212 Colquhoun et al. (2014), who call for reporting guidance of scoping reviews. Hence, a  
213 framework for the standardised reporting of scoping review results and recommendations is  
214 timely and valuable. To further contribute to the ongoing enhancement of the scoping review  
215 methodology, the PAGER framework has been developed to improve analysis and reporting  
216 in a scoping review. It complements, rather than replaces, current guidelines for reporting.  
217 Following the PAGER acronym, the framework consists of five domains: **P**atterns,

218 **Advances, Gaps, Evidence for Practice and Research** recommendations. We will refer to  
219 these domains of the PAGER framework in more detail in the subsequent paragraphs of this  
220 discussion section. For each domain we suggest some questions that authors might use  
221 when developing their PAGER report as part of the scoping review. The starting point of the  
222 detailed description of the framework constitutes the domain 'Patterns'.

### 223 Patterns

224 In most forms of review, it is standard practice to visually represent the flow of literature  
225 through the review, from the initial database results to details of the included studies. This is  
226 most typically in the form of the well-utilised PRISMA Flow Diagram (Moher et al 2009). As  
227 regards an accompanying narrative, it is usual to begin the presentation of findings with a  
228 **descriptive summary/characteristics of the included studies** (e.g. 35 studies were  
229 quantitative in nature, six were qualitative and two used mixed methods). Depending on the  
230 specific focus of the review, it is likely that authors will want to report on the geographical  
231 spread of the literature and how the literature is patterned across countries. These are as  
232 likely to feature as part of a scoping review, as with any other review types. However,  
233 scoping reviews are an ideal means of discerning the patterns in a current body of literature  
234 to a degree perhaps that is not always appropriate for other forms of review. It is placed first  
235 in the process because it encourages a macro view of the corpus, reporting on the overall  
236 patterning. It calls upon researchers to consider what the literature tells them about, for  
237 example, the nature of the included articles (often from a methodological viewpoint as  
238 already discussed) and the prominent thematic findings.

239 In our own reviews (that have included many forms of review, including scoping reviews), we  
240 have found that a useful starting point in developing the PAGER framework is to produce  
241 what we have named a '**Patterning Chart**'. This is essentially a table of key themes as  
242 illustrated in Table 2 . The themes will arise from what is typically an inductive, thematic  
243 analysis of the key findings from each included article in the review. The themes will

244 necessarily be unique to each particular scoping review. The tabulation of themes in the  
245 form of the patterning chart is congruent with the charting stage of the scoping review . As  
246 shown in Table 2, it displays the review themes and how these are distributed across the  
247 included articles. It is not intended as a way of assigning numerical value *per se*, but rather a  
248 way of showing the prominence and/or absence of the themes. The patterning chart can  
249 stand-alone as a representation in its own right. Importantly though, it forms an important  
250 component of the PAGER framework, as each pattern is reported in the left hand column.  
251 Then working across each row, the patterns form part of a coherent overview of the  
252 advances, gaps, evidence for practice and research recommendations associated with each  
253 pattern.

254 The patterning chart is advocated as a way of presenting themes in a format that can readily  
255 inform the identification of patterns and gaps in the included literature. In the example  
256 shown, the sociodemographic themes of Age, Gender and Residential Status, were reported  
257 in only one or two of the included articles in comparison to Marital Status, which was  
258 reported as a theme in five articles. While these types of patterns might be limited in terms of  
259 what might be extrapolated from them, they are useful in informing subsequent stages of  
260 reporting and the development of the framework.

261 Key reflective questions to ask at this stage are:

- 262 • What are the main groupings/themes arising from the analysis?
- 263 • What has not been written about and where are the gaps?
- 264 • What patterns exist within and across the groupings and themes?

265 [Table 2 here: at back]

266 Advances

267 Once the patterns have been established, it is helpful to report on the advances that are held  
268 within the body of literature. In other words, theoretical and methodological advances over  
269 time: how the field of study has developed. Discerning and describing such patterns is  
270 important as it reflects the dynamic state of knowledge and its growth within a body of  
271 literature. Reporting these advances provides a preliminary justification for how gaps and  
272 recommendations for research are framed in the conclusion of a scoping review. There  
273 might be a number of ways to report advances, depending on the focus of the scoping  
274 review, and we offer some thoughts on this here. The key feature in this stage of reporting is  
275 placing the body of work used in the scoping review within a wider context (Anderson et al  
276 2008; Kastner et al 2012).

277 Locating the body of work under discussion within a wider historical context allows the  
278 reader to determine the validity of findings in relation to the current state of knowledge.  
279 Demonstrating where this specific set of papers 'sits' within a broader historical context  
280 allows us to consider the time frame within which advances have occurred and reflect on  
281 why this might be the case. Whilst it is unusual for scoping reviews to be exclusively  
282 focussed on theoretical debates, reporting where advances have occurred can support  
283 claims relating to research gaps, through the application of alternative theoretical models for  
284 example; and recommendations for research where these are rooted more firmly within a  
285 theoretical framework. Consideration of methodological advances is also critical for informing  
286 research recommendations. This is especially useful where scoping reviews are not normally  
287 associated with quality appraisal. Studies have frequently identified the need for qualitative  
288 or quantitative approaches to underpin the existing evidence base, and reporting a sense of  
289 the overall methodological advances in the field will support these claims more thoroughly.

290 The patterning chart can be used to inform the identification of advances in the field.  
291 Advances might be conceived as a means of establishing a chronology of the topic. Taking  
292 the example in Table 2, we can see how there has been an expansion in interest in

293 sociodemographic characteristics since the first published study. If we combine this  
294 observation with consideration of geographic spread, it allows us to reflect on where and  
295 when issues have been prioritised in empirical studies. This has practical and theoretical  
296 relevance because if the major advances in knowledge are rooted in particular national  
297 institutional contexts, the relevance of these for any other place might be limited. In so doing,  
298 a focus on advances allows reporting of findings to be more nuanced, taking into account the  
299 chronological development of ideas, identification of those jurisdictions where research has  
300 been most prolific, and how different national institutional contexts influence practice  
301 developments. This story is important to consider when we are seeking to influence future  
302 research directions, but even more so if we are concerned with offering practice  
303 recommendations (Anderson et al 2008).

304 This stage of the framework is most akin to a traditional or narrative literature review, where  
305 the basis for claims is made clear. It goes further than simply charting the data by seeking to  
306 explain how and why some ideas have gained traction in a particular field. However, there  
307 are important limitations that researchers need to be aware of: the advances are only  
308 pertinent to the literature that has been identified. Therefore, advances that are identified will  
309 be influenced by search strategies and the overall 'age' of a body of work. In for example,  
310 the search strategy avoided specifying any time period for publication, and was thus able to  
311 report advances with some authority since there was unlikely to be any extant literature that  
312 was missed by the original search. In other topics, we find more arbitrary decisions made  
313 regarding the time-period and in these instances reporting the findings with reference to  
314 some appropriate context increases the overall validity of the findings.

315 Key reflective questions to ask at this stage are:

- 316 • How has new knowledge/findings developed over time?
- 317 • Is there anything new within the most recent findings?
- 318 • What types of insights or advances have been made in this body of work?

- 319       • What needs to be expanded upon?

320

321   Gaps

322   Many scoping reviews are undertaken as the precursor to an empirical phase of a study and  
323   justification for reviews is often based on addressing the limitations and under-development  
324   of a certain aspect of the literature (Tricco et al, 2016). However, within the scoping review  
325   process, the identification of gaps emerges from an analytical process that is shaped by the  
326   context in which the research is carried out. Clearly, it is also influenced by the people  
327   carrying out the analysis and their methodological and (implicit or explicit) epistemological  
328   positioning (Thomas et al, 2019). These necessarily subjective dimensions are infrequently  
329   identified and reflected upon in scoping review articles. This in turn can lead to questions  
330   about the rigour and transferability of scoping review findings (Pham et al, 2014), in addition  
331   to fatigue with the now ubiquitous finding that ‘more research is needed’- a common  
332   conclusion drawn from scoping reviews (Tricco et al, 2016).

333   The PAGER framework does not negate the need for reflexivity in scoping review reporting  
334   and we would encourage anyone interested in using the framework to adopt a critical  
335   approach (echoing Thomas et al, 2019). However, a strength of the framework is that it  
336   offers a structured, tabular prompt for researchers to consider the inter-connections between  
337   their review findings (often presented as themes), the nature of the research landscape and  
338   recommendations for future work and/ or use of the research findings. This helps to ensure  
339   that identified gaps are focused, well-contextualised and written for the purpose of those who  
340   use research (e.g. for the purposes of practitioners, service users, policy-makers, etc.) as  
341   well as people who carry out research. This is particularly pertinent given that to date  
342   scoping reviews are often used in the context of health and social care research and carried  
343   out by people in practice and policy-orientated roles (Peterson et al, 2016).

344 By way of example, in the child oral health study , we identified a gap in knowledge about  
345 how dentists identify and respond to ethical dilemmas when they have concerns about a  
346 child's safety or welfare (see Table 1). Although this is not a priority area for research in the  
347 extant literature, we identified it as important given our findings about the limited levels of  
348 training many dentists receive and the difficulties some dentists experience when working in  
349 this potentially emotive area. Thus, the purpose of drawing attention to this gap was to  
350 highlight an area of practice development and to identify the potential contribution of  
351 research to this work. Other identified gaps in this review spoke to broader themes in the  
352 research landscape. For example, the paucity of research from a medical, nursing, social  
353 work or counselling perspective and the lack of research carried out with and by children and  
354 parents.

355 Key reflective questions to ask at this stage are:

- 356 • What has been left out of research to date that really needs to be addressed?
- 357 • Are there avenues for further enquiry? If so, how should these areas be prioritised  
358 and how might these prioritise differ between stakeholders?
- 359 • What has been done extensively, to the extent that we do not need to explore it  
360 further?
- 361 • What is my/ our team's methodological and epistemological standpoint and how does  
362 this shape our findings and framing of the reviews' recommendations?

### 363 Evidence for practice

364 Given that scoping reviews do not seek to report on the quality of evidence, this may appear  
365 to be a misplaced aspect of the PAGER framework. Moreover, not all scoping reviews focus  
366 on a 'practice' issue per se. However, we argue that many scoping reviews fall short in terms  
367 of providing useful messages for practice, whatever that practice might be. We support a  
368 broad interpretation of practice as being the practical messages that can be extracted from

369 the literature in the form of implications for patients and carers, clinicians, academics and  
370 policymakers. This is important in demonstrating the utility of the review, as opposed to  
371 remaining at a descriptive level of themes.

372 There are a number of ways to interpret the idea of 'evidence for practice' although  
373 producing an overview of the "types and sources of evidence to inform practice,  
374 policymaking and research" (Daudt et al 2013) features in more recent definitions of scoping  
375 reviews. As such, there are similarities between some types of scoping review and  
376 knowledge synthesis approaches that can "improve the understanding of inconsistencies in  
377 diverse evidence, and define future research agendas" (Kastner et al 2012). In considering  
378 how to report evidence for practice, the audience is critical (Levac et al 2010) and this is a  
379 feature of scoping reviews that we would recommend forming part of the initial study design.  
380 How we report our messages, and to whom, will affect the overall impact of scoping review  
381 findings. To date there is limited consideration of how the audience of a scoping review will  
382 affect findings and reporting, and in studies commissioned by policy makers we might  
383 anticipate these to be driven by organisational priorities (see for example Anderson et al  
384 2008).

385 A framework for reporting evidence for practice might include consideration of some or all of  
386 the following stakeholder groups: Policy Makers; Research Commissioners; Service  
387 Providers. There is some evidence that policy makers can make use of evidence that explain  
388 or highlight inconsistencies in the evidence base for particular interventions (Anderson et al  
389 2008; Kastner et al 2012). For research commissioners, there are benefits in having access  
390 to evidence that can inform priorities for research particularly where these reflect the  
391 interpretations arising from inter-professional and inter-disciplinary research teams (Daudt et  
392 al 2013). Clearly, scoping reviews can offer researchers and academics useful overviews of  
393 the research base – providing important levers for developing new research agendas that  
394 are relevant and worthwhile. Similarly, advocacy groups can make practical use of scoping



395 reviews that reveal the breadth of service provision and implications for best practice,  
396 including reporting on services available for dispersed and vulnerable groups (Anderson et al  
397 2008). The selection of 'audience' for reporting needs to be considered by researchers, and  
398 where possible, extend beyond the commissioning body.

399 However, the reporting mechanism for evidence for practice requires some consideration of  
400 the most appropriate method for dissemination of findings. Scoping review researchers need  
401 to pay attention to the most effective way to reach these different audiences, including the  
402 production of briefing papers, lay summaries or peer reviewed journal articles. Evidence for  
403 practice has meaning only if it has impact.

404 Key reflective questions to ask at this stage are:

- 405 • Who are the key stakeholders in this area who might benefit from the findings?
- 406 • What are the key messages for these stakeholders?
- 407 • What are the implications for my discipline or field of knowledge?
- 408 • What are the most appropriate means for disseminating this evidence?

#### 409 Research recommendations

410 The research recommendations domain builds on the identification of gaps and  
411 complements the reporting of the evidence for practice. As the final element of the PAGER  
412 framework it completes the overall profile of the literature. As discussed, there is some  
413 criticism that too many reviews and empirical research have relatively little to contribute,  
414 other than stating the need for further research. In the context of the PAGER framework  
415 however, the concrete recommendations for further research arises from a well-grounded  
416 reporting of the four domains, making them relevant and contextual to the other elements of  
417 the scoping review findings.

418 Using the child oral health study as a reference point, under points 2 and 3 of the PAGER  
419 Framework, we highlighted important patterns regarding dentists' and non-dentists'  
420 responses to child neglect. This led to the recommendations for further qualitative research  
421 exploring both groups' experiences and understandings in identifying and responding to oral  
422 health and injury when working with children. The important point is that these  
423 recommendations as presented in the right-hand column of Table 1 were contextualised by  
424 their juxtaposition to the Advances, Gaps etc. of the entire PAGER Framework.

425 Key reflective questions to ask at this stage are:

- 426 • How can the findings of the review inform further research?
- 427 • Where should that research be focused?
- 428 • What are the research questions that have not been answered yet?
- 429 • What does not require further research?

#### 430 Bringing it all together in a PAGER framework

431 We have used this article as an opportunity to share our development and use of the  
432 PAGER framework, anticipating that it will be useful for colleagues undertaking their own  
433 reviews. We advocate its integration into the core stages for scoping reviews. We see the  
434 patterning chart as an important part of the process, in some ways, linking the review  
435 findings and main themes with the production of a tabulated PAGER framework. It is  
436 important not to squeeze elements into the framework, merely for the sake of completeness.  
437 Beginning with a blank framework ready to be populated, researchers may find that there are  
438 natural gaps that cannot be filled, at least not without compromising congruence. For  
439 example used the PAGER framework to report their findings (Table 3). As shown, their  
440 presentation of the framework did not highlight any clear 'evidence for practice'. In that case,  
441 it appears that rather than shoehorn their findings into those aspects of the framework, the  
442 researchers reported that such evidence would emerge from future research. In our view this

443 reflects a flexible use of the PAGER framework, which is crucial in meeting the specific  
444 needs of different reviews.

445 [Table 3 here: see back]

446 In our own scoping reviews, we have found the use of the PAGER framework to be highly  
447 iterative and creative and we hope that other researchers experience it the same way. The  
448 authors are from a range of disciplinary backgrounds and although the PAGER framework  
449 has its roots in health research, we see its appeal for researchers across a range of  
450 disciplines, particularly in the social sciences. We are not fixed about how it should be used  
451 and we regard the publication of this article as an invitation to the further development and  
452 critique of the PAGER framework. We are particularly excited by the potential to use and  
453 develop the PAGER framework for reviews in qualitative social research and approaches to  
454 systematic reviews within, for example, management and organizational studies.

## 455 **Conclusions**

456 Scoping reviews make a valuable contribution to the assessment of evidence and scope of  
457 work on a particular topic. However, the research landscape in many areas is patchy and  
458 uneven and different audiences will require different summaries of this. The PAGER  
459 framework is a helpful orientation to analyse, report and translate messages for and across  
460 different audiences. Its utility lies in its use as a reflective tool within the study team, as a  
461 valuable tool for analysing and reporting scoping reviews, and in extending the rigour of  
462 scoping reviews by providing a consistent approach to the presentation of review findings.

463 **Declaration of interest statement**

464 One of the authors is on the editorial board of IJSRM.

465 **References**

- 466 Anderson, S., Allen, P., Peckham, S., & Goodwin, N. (2008). Asking the right questions:  
467 scoping studies in the commissioning of research on the organisation and delivery of health  
468 services. *Health research policy and systems*, 6, 7. <https://doi.org/10.1186/1478-4505-6-7>
- 469 Colquhoun, H.L.; Levac, D.; O'Brien, K.K.; Straus, S.; Tricco, A.C.; Perrier, L.; Kastner, M. &  
470 Moher, D. (2014). Scoping reviews: time for clarity in definition, methods, and reporting.  
471 *Journal of Clinical Epidemiology* 67: 1291-1294.
- 472 Daudt, H.M., van Mossel, C. & Scott, S.J. Enhancing the scoping study methodology: a  
473 large, inter-professional team's experience with Arksey and O'Malley's framework. *BMC Med*  
474 *Res Methodol* 13, 48 (2013). <https://doi.org/10.1186/1471-2288-13-48>
- 475 Davis, K., Drey, N., & Gould, D. (2009). What are scoping studies? A review of the nursing  
476 literature. *International Journal of Nursing Studies*, 46(10), 1386-1400.  
477 doi:10.1016/j.ijnurstu.2009.02.010
- 478 Denyer, D., & Tranfield, D. Producing a systematic review. In D. A. Buchanan & A. Bryman  
479 (Eds.), *The Sage Handbook of Organizational Research Methods*. Sage Publications Ltd.  
480 2009. pp. 671–689.
- 481 Grant M.J & Booth A. (2009) A typology of reviews: an analysis of 14 review types and  
482 associated methodologies. *Health Inf Libr J*. 26(2):91–108.
- 483
- 484 Hamadeh R , Randah R.; Borgan S, Khabsa, J, Sibai A. Tobacco Research in the Eastern  
485 Mediterranean Region: A Scoping Review of Published Studies from Seven Countries  
486 *Journal of Community Health*, 2021. 46(1): 225-231.

487 Harris, J., & Whittington, A. (2016). Dental neglect in children. *Paediatrics and Child Health*,  
488 26(11), 478-484. doi:10.1016/j.paed.2016.07.003

489 Higgins JPT, Thomas J, Chandler J, Cumpston M, Li T, Page MJ, Welch VA (editors).  
490 Cochrane Handbook for Systematic Reviews of Interventions version 6.0 (updated July  
491 2019). Cochrane, 2019. Available from [www.training.cochrane.org/handbook](http://www.training.cochrane.org/handbook).

492 Kastner, M, Tricco, A.C., Soobiah, C., Lillie, E., Perrier, L., Horsley, T., Welch, V., Cogo, E.,  
493 Antony, J., & Straus, S.E. "What Is the Most Appropriate Knowledge Synthesis Method to  
494 Conduct a Review? Protocol for a Scoping Review." *BMC Medical Research*  
495 *Methodology* 12.1 (2012): 114. Web.

496 Levac, D., Colquhoun, H., & O'Brien, K. K. (2010). Scoping studies: Advancing the  
497 methodology. *Implementation Science*, 5, 69. doi:10.1186/1748-5908-5-69

498 Moher D, Liberati A, Tetzlaff J, Altman DG, The PRISMA Group (2009) Preferred Reporting  
499 Items for Systematic Reviews and MetaAnalyses: The PRISMA Statement. *PLoS Med* 6(7):  
500 e1000097. doi:10.1371/journal.pmed1000097

501 Munn, Z., Peters, M.D.J., Stern, C. *et al.* (2018) Systematic review or scoping review?  
502 Guidance for authors when choosing between a systematic or scoping review  
503 approach. *BMC Med Res Methodol* 18, 143 <https://doi.org/10.1186/s12874-018-0611-x>

504 Noblit G.W. & Hare R.D. (1988) *Meta-ethnography, synthesising qualitative studies*,  
505 *Qualitative Research Methods*, Volume 11. SAGE Publications: London

506 O'Flaherty, J. & Phillips C. (2015) The use of flipped classrooms in higher education: A  
507 scoping review, *Internet and Higher Education* 25 85-95

508 O'Malley L, Croucher K: Housing and dementia care - A scoping review of the literature.  
509 *Health Soc Care Community* 2005, 13:570-577. 255.

510 O'Malley L, Croucher K: Supported housing services for people with mental health problems:  
511 A scoping study. *Hous Stud* 2005a, 20:831-845.

512 Peters, M.D.J, Godfrey, C.M., Khalil, H., McInerney, P., Parker, D. & Soares, C.B. (2015).  
513 Guidance for conducting systematic scoping reviews. *International Journal of Evidence-*  
514 *Based Healthcare*.

515 Pham, M.T., Rajić, A., Greig, J.D., Sargeant, J.M., Papadopoulos, A., A McEwen, S.A.  
516 (2014). A scoping review of scoping reviews: advancing the approach and enhancing the  
517 consistency. *Res Synth Methods*, 5(4):371-85.

518 Preston N & Aveyard H (2018) in S Cartwright, C Walshe & S Brierley (eds), Handbook of  
519 theory and methods in applied health research. Edward Elgar

520 Ryan C, Bergin M, & Wells J. Work-related stress and well-being of direct care workers in  
521 intellectual disability services: a scoping review of the literature. *International Journal of*  
522 *Developmental Disabilities*, 2021. 67(1): 1-22.

523 Tricco, A.C.; Lillie, E.; Zarin, W.; O'Brian, K.; Colquhoun, H.; Kastner, M.; Levac, D.; Ng, C.;  
524 Sharpe, J.P.; Wilson, K.; Kenny, M.; Warren, R.; Wilson, C.; Stelfox, H.T. & Straus, S.E.  
525 (2016). A scoping review on the conduct and reporting of scoping reviews. *BMC Medical*  
526 *Research Methodology* 16:15.

527 Tricco, AC, Lillie, E, Zarin, W, O'Brien, KK, Colquhoun, H, Levac, D, Moher, D, Peters, MD,  
528 Horsley, T, Weeks, L, Hempel, S et al. PRISMA extension for scoping reviews (PRISMA-  
529 ScR): checklist and explanation. *Ann Intern Med*. 2018,169(7):467-473. [doi:10.7326/M18-](https://doi.org/10.7326/M18-0850)  
530 [0850](https://doi.org/10.7326/M18-0850).

531 Whitemore, R. & Knafl, K. (2005) The integrative review: updated methodology. *Journal of*  
532 *Advanced Nursing*, 52, 546-553.

533 Wong G, Greenhalgh T, Westhorp G, Buckingham J and Pawson R (2013) RAMESES  
534 publication standards: Realist syntheses. *BMC Medicine* 11(21).

**Table 1. Illustration of the PAGER framework (adapted from Bradbury-Jones et al., 2019).**

Pattern	Advances	Gaps	Evidence for practice	Research recommendations
1. The relationship between child neglect and poor oral health	There is evidence of an associative relationship between child neglect and oral health	There is a need for ongoing empirical work exploring the relationship between different types of oral health problems and injuries and their relationship with child abuse and neglect	Whilst there is growing evidence that child neglect and poor oral health outcomes are linked, this relationship needs to be explored further.	To continue work developing and validating diagnostic criteria for clinical practice. To continue work investigating the social and environmental factors linked to poor oral health and child neglect
2. Dentists' responses to child neglect systems and procedures	There is a growing evidence base about practitioners' knowledge and education needs working with children and families where child neglect may be an issue	There is limited evidence about how dentists manage ethical dilemmas and conflicts when identifying and responding to child neglect-related concerns	Dentists may benefit from ongoing and bespoke training; there is also a need for clearer inter-professional reporting	To carry out qualitative research exploring dentists' views, needs and experiences identifying and responding to child neglect
3. Non-dentists' responses to oral neglect and injury	There is some evidence about how non-dentists draw on their existing skills to identify and respond to oral health issues	There is a paucity of research about non-dentists' ability to consistently identify and respond to the oral health needs of children affected by abuse and neglect	It is important that nurses, social workers and doctors understand that poor oral health and injury may indicate that a child is suffering abuse or neglect and that such children may have additional or complex oral health needs	To carry out more research exploring non-dentists' understanding of, and responses to, oral health and injury when working with children at risk of abuse or neglect
4. Children's treatment needs and experiences	There is evidence that abuse and neglected children may have complex or additional oral health treatment needs (in childhood and adulthood)	There is a paucity of qualitative or participatory research about children's needs and experiences engaging with dental treatment	It is important that dentists consider how experiences of abuse and trauma may affect the nature of care that children (and adults) require	To carry out participatory and qualitative research with children affected by abuse and neglect, exploring their views, experiences and needs in relation to dental treatment

**Table 2. Key themes and patterning chart (Adapted from Waigwa et al., 2018).**

Articles Themes	Sociodemographic Factors						Socioeconomic Factors				Nature of Intervention					
	Age	Ethnicity	Language	Gender	Marital status	Residenti- al status	Religion	Educatio- n	Occupat- ion/Role	Prevalen- ce rate	location	Attenda- nce	Media	Graphics/ artistic	Campai- gns	Course- ling
Author and study details					X											X
Author and study details						X		X					X			
Author and study details		X			X					X						
Author and study details		X		X							X		X			
Author and study details		X			X	X					X		X			
Author and study details		X		X	X							X	X			
Author and study details			X			X								X		X
Author and study details	X				X			X								
Author and study details											X					



Table 3. Example PAGER framework.

Pattern	Advances	Gaps	Evidence for practice	Research recommendations
Individual factors	Understandings about cerebral palsy and accelerated ageing have improved	Physical aspects of cerebral palsy are researched more than psychosocial No studies on ageing with cerebral palsy exist in the UK	Evidence to emerge from future research	Research is needed that explores women's and girls' own knowledge of how adulthood impacts CP and how this may change self-perception
Organisational factors	There is a growing body of literature about the impacts of health professionals' knowledge and attitudes	Transitions in care (from paediatric to adult services) in under-researched Few studies investigate the issue of sexual and reproductive education There are few studies about training and communication for healthcare professionals	Evidence to emerge from future research	Far greater attention needs to be given to research regarding girls' education about sexual health Need more research into appropriate menstruation management for teenage girls with cerebral palsy Research is needed into the training of healthcare professionals regarding cerebral palsy in adulthood
Social factors		There is a paucity of research at this level in relation to women and girls with cerebral palsy	Evidence to emerge from future research	Studies are required that address the significant gap in literature regarding structural and cultural impacts on women and girls with cerebral palsy